## **111 N. Glendale Ave., Room 314** Glendale, CA 91206-4975 Tel 8185483957 www.glendaleca.gov

Subject: Quarterly CLETS Compliance Report (Administrative).

Response Date 3/5/19.

No compliance extensions required.

- 1 Information Exchange Agreements: The Glendale Police Department does not have a signed written agreement with Los Angeles Sheriff's Department -According to Daniela Petters, Records Administrator; this document was provided on 2/27/2018.
- 2. System Use Notification: The Glendale Police Department does not display an approved system use notification message on all information systems accessing Criminal Justice Information (CJI). Completed. Following FBI guidelines an updated notification message or "splash screen" has been created informing the user prior to login of acceptable data and computer usage and privacy. Enforced on 8/16/2018.
- 3. Identification/User id: The Glendale Police Department does not validate system accounts that access CJI at least annually, and does not have a written policy to document the validation process of system accounts. Completed. Policy and procedures for account usage and validation on an annual basis has been created and will be enforced to comply with this audit finding. Completed 11/29/2018.
- 4. Session Lock: The Glendale Police Department does not ensure that local agencies initiate a session lock after a maximum of 30 minutes of inactivity on all information systems accessing CJI outside of a criminal justice conveyance or terminals used for dispatch functions. Completed. All GPD terminals that access CJI information outside of a criminal justice conveyance or used for dispatch functions lock after 30 mins of inactivity. This policy was enforced on 8/2017.
- 8. Security Incident Response: The Glendale Police Department does not have an operational information security incident response policy which included written reporting procedures. Completed. ISD and PD staff completed the creation of a formal document to address security incident response policy and procedures in the event of a security incident. Completed 9/28/18.

Stephen Richmond-IT. Project Manager

Carl Povilaitis - Police Chief